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### SENIOR SCHOOL CERTIFICATE EXAMINATION

#### MARCH 2013

#### MARKING SCHEME

PSYCHOLOGY (037)

CLASS XII

### GENERAL INSTRUCTIONS

- 1. THE MARKING SCHEME IS A GUIDELINE. ANY RELEVANT AND APPROPRIATE INFORMATION PERTAINING TO ANSWER OF A QUESTION, OTHER THAN THAT GIVEN IN THE MARKING SCHEME MAY BE MARKED CORRECT. STUDENTS USING THEIR OWN LANGUAGE FOR EXPLAINING CONCEPTS BE GIVEN DUE WEIGHTAGE
- 2. MARKS ARE NOT NORMALLY DEDUCTED FOR SPELLING ERRORS BUT IF THE ANSWER OBLITERATES THE RIGHT CONCEPT OR MEANING OF CONCEPT IS DISTORTED, MARKS MAY BE DEDUCTED ACCORDINGLY.
- 3. IF A STUDENT HAS ATTEMPTED BOTH PARTS QUESTION AS WELL AS ITS CHOICE QUESTION, THE PART SECURING HIGHER MARKS IS TO BE CONSIDERED.
- 4. MARKS ARE NOT TO BE DEDUCTED IF ANSWERS ARE NOT WRITTEN ACCORDING TO THE SEQUENCE GIVEN IN THE QUESTION PAPER.
- 5. MARKS ARE NOT TO BE DEDUCTED FOR EXCEEDING THE WORD LIMIT.

NOTE: AS PER THE ORDERS OF THE HON'BLE SUPREME COURT THE CANDIDATE WOULD NOW BE PERMITTED TO OBTAIN PHOTOCOPY OF THE ANSWER SHEET ON REQUEST ON PAYMENT OF THE PRESCRIBED FEE. ALL EXAMINERS / HEAD EXAMINERS MUST ENSURE THAT EVALUATION IS CARRIED OUT STRICTLY AS PER SUGGESTED VALUE POINTS FOR EACH ANSWER AS GIVEN IN THE MARKING SCHEME.

#### WISH YOU GOOD LUCK

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#### MM 70

Q.No.	EXPECTED ANSWER / SUGGESTED VALUE POINTS	Page No.	Distribution of Marks
	PART A	110.	of Marks
1	Commitment	17	1
2	Extreme response bias	47	1
3	Ambiguous statement both are right answers	55-	1
		56,57	
4	Pain disorder	78	1
5	Agoraphobia	76	1
6	True	102	1
7	Attribution	107	1
8	True	131	1
9	Instrumental	154	1
10	False	183	1
	PART B		
11	<ul> <li>eating less nutritional food</li> <li>increased intake of stimulants like tobacco or other drugs</li> <li>disrupted sleep pattern</li> <li>increased absenteeism &amp; reduced work performance (Explain any two points)</li> </ul>	58	1+1=2
12	<ul> <li>Substance dependence - intense craving for the substance addicted to</li> <li>shows tolerance, withdrawal symptoms and compulsive drug taking</li> <li>the substance is psychoactive - can change mood, thinking process and consciousness</li> </ul>	84	1+1=2
13	<ul> <li>Separation – Anxiety Disorder -         <ul> <li>internalising disorder, unique to children, where the child experiences excessive anxiety or panic at being separated from parents</li> <li>symptoms – children have difficulty being in a room by themselves, going to school alone, fearful of entering new situations and cling to and shadow their parent's every move (any two symptoms)</li> </ul> </li> </ul>	83	1+1=2
14	<ul> <li>Determinants of cooperation and competition –</li> <li>Reward structure</li> <li>Interpersonal communication</li> <li>Reciprocity         <ul> <li>(Explanation of any two points)</li> </ul> </li> </ul>	146	1+1=2
15	<ul> <li>Psychological characteristics of poverty -</li> <li>low aspiration and achievement motivation</li> <li>low self esteem, high level of anxiety and introversion</li> <li>attitude of resentment</li> </ul>	166	1+1=2

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	<ul> <li>prone to depression due to a sense of hopelessness</li> <li>suffer from emotional and adjustment problems         (Explanation of any two points)</li> </ul>		
16	<ul> <li>Interpersonal communication –</li> <li>communication that takes place between two or more persons</li> <li>face to face or mediated conversations, interviews, small group discussions.</li> </ul>	183	1+1=2
	PART C		
17	<ul> <li>Interactional approach</li> <li>situational characteristics play an important role</li> <li>people may behave as dependent or independent not because of their internal personality traits but because of external rewards or threats</li> <li>the cross – situational consistency of traits is found to be quite low. e.g. – people's behaviour in a market, courtroom, or a place of worship</li> </ul>	30	3
18	<ul> <li>Actor – observer effect – a distinction is found between the attribution that a person makes for his / her own positive and negative experiences (actor role) and the attribution made for another person's positive and negative experiences (observer role)</li> <li>For your own positive experience you make internal attribution i.e. hard work and for someone else's experience we give external attribution i.e. good luck or easy test (any other suitable example)</li> <li>The basic reason for the difference is that people like to have a nice image of themselves as compared to others.</li> </ul>	122	1+1+1=3
19	Causes of aggression inborn tendency physiological mechanisms child rearing frustration learning observing aggressive model availability of weapons of aggression personality factors cultural factors anger provoking action by others (Explanation of any three causes)	169, 170, 171	1+1+1=3
20	Skill of listening         • listening is an active process         • it requires the person to be attentive. patient, non-judgemental and have the capacity to analyse and respond.         • it involves reception, attention, assignment of meaning and response to message         • paraphrasing         • awareness of culture         (Explanation of any three points)         OR	185 – 187	1+1+1=3

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	Non verbal communication is composed of all those messages that peopleexchange besides words.Factors such as gestures, postures, eye-contact, clothing style, body	186 - 187	3
	movement, facial expressions and all aspects of body language / para language should be considered in totality (cluster)		
	PART D		
21	<ul> <li>Refers to ability to process emotional information accurately and efficiently</li> <li>It is a set of skills that underlie accurate appraisal, expression and regulation of emotions</li> <li>It is the feeling side of intelligence.</li> <li>The ability to monitor one's own and other's emotions, to discriminate among them and to use the information to guide one's thinking and actions.</li> </ul>	17	2+1+1=4
	<ul> <li>Characteristics</li> <li>Sensitive to your feelings and emotions</li> <li>be sensitive to various types of emotions in others by noting their body language etc</li> <li>relate your emotions to your thoughts</li> <li>understand the influence of nature and intensity of emotions</li> <li>control and regulate emotions to achieve harmony and peace (any one definition and any two relevant characteristics)</li> </ul>		
22	<ul> <li>In-depth study of the individual in terms of her / his psychological attributes, psychological history in the context of her / his physical and psychosocial environment</li> <li>Case studies are widely used by clinical psychologists</li> <li>Based on data generated by different methods i.e. interviews, observations, questionnaires etc.</li> <li>Case studies of great people can be highly illuminating         <ul> <li>(any other relevant information)</li> </ul> </li> </ul>	4	4
23	<ul> <li>Diet</li> <li>Exercise</li> <li>Positive attitude</li> <li>Positive thinking</li> <li>(Explanation of all four or other relevant factors supporting development of positive health )</li> </ul>	65, 66	1+1+1+1=4
24	According to Socio-cultural model, abnormal behaviour is shaped by <ul> <li>poverty / poor economic conditions</li> <li>family structure</li> <li>communication</li> <li>social network</li> <li>societal conditions</li> </ul>	75	1+1+1+1=4

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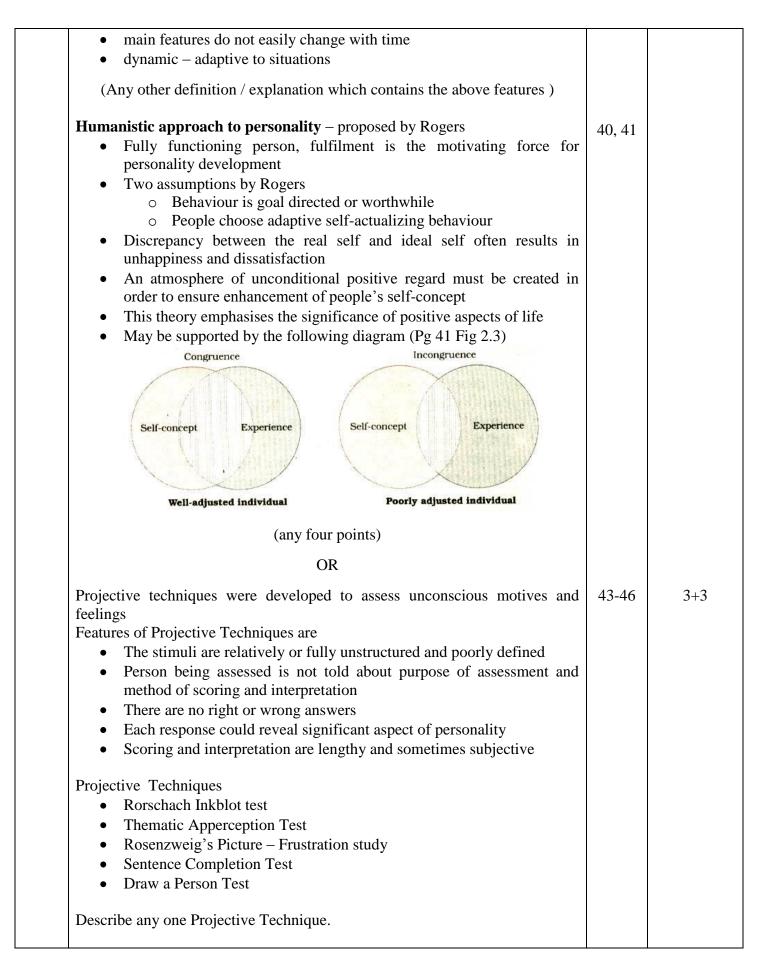
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		-	I
	<ul> <li>societal labels and roles</li> <li>war, violence and group prejudices, discrimination, unemployment problems and rapid social change</li> </ul>		
	(Explanation of any 4 points)		
25	Factors influencing pro-social behaviour are -	124-	1+1+1+1=4
	• learning	125	
	cultural factors		
	• social norms		
	<ul> <li>social responsibility</li> </ul>		
	$\circ$ reciprocity		
	o equity		
	expected reaction		
	• empathy		
	• mood / feelings		
	• number of bystanders - diffusion of responsibility		
	(Description of any 4)		
26	Strategies to resolve conflicts	148 –	1+1+1+1=4
	Introduction of super ordinate goals	149	
	Altering perceptions		
	Increasing intergroup contacts		
	Re-drawing group boundaries		
	Negotiations		
	Structural solutions		
	Respect for other group's norms		
	(description of any 4)		
	OR		
	Group polarisation is strengthening of the initial position after group discussion which result in taking extreme positions i.e. from very weak to very strong decisions Due to 3 reasons	138	1+3
	<ul> <li>In company of like minded people, one finds favour for ones viewpoints</li> </ul>		
	<ul> <li>One finds validation by public – bandwagon effect</li> </ul>		
	• Leads to perception of people as in-group, which results in conformity, thereby strengthening the views		
	(Support the answer with the help of example)		
	PART E		
27	<b>Personality</b> refers to our characteristic ways of responding to individuals and situations.	28-29,	2+4
	Features are –		
	<ul><li>both physical and psychological components</li><li>unique pattern of behaviour</li></ul>		

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28	<ul> <li>Therapeutic relationship refers to a typical relationship between client and therapist</li> <li>It is helping, trusting, confiding, dynamic professional relationship</li> <li>It has two components. It is contractual in nature. It is for limited period of time</li> <li>Therapeutic relationship is basic requirements of psychotherapy</li> <li>The goal of therapeutic relationship is to establish the rapport, winning the trust of the client</li> <li>By providing unconditional positive regard, empathy, permissive environment, genuine concern and freedom of expression. (Any three points to be explained)</li> </ul>	91	3+3=6
	<ul> <li>Ethics</li> <li>Informed consent</li> <li>Confidentiality</li> <li>Respect for human rights</li> <li>Integrity of relationship between therapist and client must be maintained</li> <li>Professional competence and skills are essential</li> <li>Alleviating personal distress         (Any three points to be explained)         OR</li> </ul>	102, 103	
	<ul> <li>According to Social Learning Theory</li> <li>both faulty and adaptive behaviours are a result of faulty learning.</li> <li>the mechanism of reward and punishment will decide the behaviour that will be learnt or eliminated</li> <li>role of learning – any significant person in a child's life shows / has fear / phobia of lizards and gets attention. Getting attention serves as reinforcement.</li> <li>this phobia can be treated with techniques like Systematic Desensitisation, Modelling or using methodology of Behaviour Therapy</li> </ul>	92, 93	3+3=6
	<ul> <li>Psychoanalysis The cause of faulty behaviour lies in the conflicts within the psyche of a person, in this case to the unresolved childhood fear of lizards <ul> <li>a child who shows phobic reaction to lizards has had a traumatic experience of the phobic stimulus</li> <li>so the fear was either repressed or displaced </li> <li>The phobia can be treated using techniques of free association and dream analysis or using modalities of psychoanalytic approach.</li> </ul></li></ul>		

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